# Partnerships & Merchandising

# Driving Purchase, Visibility and Revenue











#### Merchandising: Self-Assessment

- ☐ Are we utilizing our allocated resources effectively?
- ☐ Do we understand buying patterns in our markets?
- ☐ Is our POS signage effective?
- ☐ Do we execute flawlessly?
- ☐ Do we ensure our display units are maintained as 'mini-billboards' of our product?
- ☐ Do we perform routine merchandising field assessments to pinpoint opportunities?

## Merchandising: Self-Assessment

If you've answered "NO" to any of the questions...

# you have work to do!

### Merchandising to the Shopper

#### Here's Why It's Important:

- ☐ 76% of purchase decisions are made in-store (grocery store)
- 82% of purchase decisions are made in-store (mass merchants)
- ☐ Consumers are shopping inside a c-store for only about 2.5 minutes
- ☐ It takes just 3 seconds to make an impact in store

### Merchandising to the Shopper

#### Here's Why It's Important:

- ☐ Estimated impulse buys is 16% daily and 8% Sunday
- ☐ Displays have a huge untapped potential to drive unplanned purchases in-store
- ☐ Consumers are hit with 3,000 messages everyday from all marketing channels

#### The Good & Not So Good!

Multiple messaging; is this too much?

Mobility to maximize sales at various checkout lanes



Prime Product
Placement &
positioning

#### POS Signage & Messaging NOISE

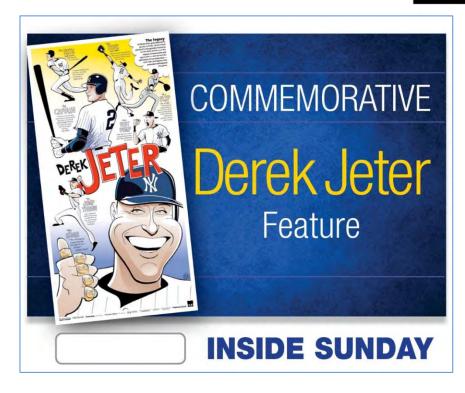
Stay SIMPLE

Design to catch the eye



Few words

Trigger the purchase





#### POS Signage & Messaging NOISE

Complex & TOO busy – guaranteed to be ignored

More is not better!





Stop wasting your money!

#### Visual Merchandising: Sports Content/Football POP

- Visually appealing in-store displays get customer's attention
- Displays with curved edges are more effective in engaging shoppers
- Faces printed on POP drives appeal and empowers the design









## Visual Merchandising: Display Promotional Wraps

☐ Use of color/graphics help buyers connect to your product / grab attention!







#### Pensacola's **HEADLINER**: Walmart Sales On The Rise

- Display and positioning at eight (8) area
   Walmart stores was standardized.
- These quad displays are supported with large permanent signage "Headliners" and Sunday merchandisers who visit the stores multiple times.
- Sunday sales are currently averaging +6%, with escalating gains running as high as +20%.





"red and yellow signage can draw shoppers' attention"

## Albertsons & Dallas Morning News Video Display Program

- Placed video monitor displays in 51
   Albertsons on May 12.
- Placement of these displays near
   Uscan or main register (depending on store size)
- DMN & Albertsons share the video messaging
- Albertsons has option to use 2 of the 4 shelves to promote their item (s) of choice
- +7.1% Sunday increase over base sales (April 2014). Other chains -8.5% decline over that same time period.



#### Albertsons & Dallas Morning News Video Display Program



- 13 week promotion starting 9/28
  - Albertsons & North Texas
     Food Bank
  - The video display will be used as part of the promotion
    - Clear panels with POP
    - 90-second video created featuring audio and video from the N TX Food Bank's CEO.
- Eight (8) 7-Eleven stores secured with this same display.

#### Visual Merchandising: Holidays

- ☐ How many retailers would you let merchandise like this?
- ☐ Driving customer engagement
- Merchandising responsibility to stores







## Thanksgiving Day Sales: Retailer Contests / Merchandising



- Benefits of strong partnership with Frye's in Phoenix, AZ
- Holidays, Big Sundays
- Store managers, personnel highly involved in pushing the sale
- In-store competition with Visa Cards rewards
- Creative displays recognition / texting

## Thanksgiving Day Sales: Retailer Contests / Merchandising

This strategy helps newspaper with merchandising focus





#### Stik-It-Note Promotions

- Provide added to single copy readers
- Entry point for longer-term partnerships
- Sales avenue for non-traditional retailers
- Prominent placement / front-page
- Best approach.. FREE without additional purchase
- Meet or exceed retail value of the newspaper
- Supported by various promo channels to drive impulse sales
- Redemption rates & incremental sales







#### Ft. Myers, FL Dunkin Donuts Stik-It-Promotion







#### **Program Overview**

- Post-It Note coupon for free donut on single copy papers on Sunday, 2/3.
- Coupon valid at 12 participating stores through Thursday, 2/28.
- Sunday, 2/3 sales: Improved trend line by 4.5%.
- Coupon redemptions: Collected over 524 coupons. Average of 24 coupons per store.
- Lessons Learned: Should reduce the redemption window to within one week



#### UDF, Double Up & Save Stik-it









#### **Email blast to U-Drive Customers**



Compared to 2013, Monday sales improved by +1.9 percentage points with Tuesday's improvement by +1.6 percentage points. Promotion channels: UDF email blast / in-store POP

#### Non-Traditional Retailers & Stik-its

#### Smaller markets' success stories







## McDonalds Promotions: Pacific Sunday News, Guam



valued at \$2.59.

- Get a free hot coffee and cherry or apple pie with coupon in the Sunday newspaper.
- The value for the free offer was \$2.59 compared to the \$1.00 newspaper cover price.
- Redeemed 292 coupons during three Sundays.



- Get a free cheeseburger with coupon in Sunday paper
- 419 coupon redeemed.
- All McDonalds in market participated in promotion



#### New Acquisition Success: Menards



Wisconsin Markets: Twelve (12) secured in July 2014 spread throughout the Marshfield, Stevens Point, Green Bay, Manitowoc, Appleton, Oshkosh, Fond du Lac, and Sheboygan markets.

Avg sales per location: 4 on Saturday & 18 on Sunday.



#### Partnership: Aldi & Atlanta Journal Constitution



- ☐ Non-traditional Sunday retailer, including Saturday Bulldog
- ☐ Custom Panels w/ retailer logo and messaging
- ☐ Money Box
- ☐ Wheels on Display
- ☐ 36 locations; 13 avg sales per store



#### A HOME RUN! in Westchester, NY

- Combo Sales Opportunity
- Sunday Edition & USA TODAY Derek Jeters Special Edition
- Sales initiative coinciding with last games of regular season and Jeter's retirement.
- \$5.00 combo / \$6.95 sold separately
- Temporary floor displays with secondary positions
- Targeting 20 retailers each Sunday in September.
- Averaging 133 combo sales each Sunday







#### Unique Partnership Approaches – Nontraditional Vendors

#### Kroger - Hershey



Circle K - Pepsi



- Retailers' vendor partners for bundled offer
- Store merchandising solutions & challenges
- Retailers' social media avenues
- Lessons Learned: Deeper discount to drive incremental sales

#### Kroger, Coca-Cola & Kentucky Speedway Partnership



- ☐ Three partners: Kroger, Coca-Cola and Kentucky Speedway
- ☐ Unique positioning of bundled deal
- ☐ Targeted retailer that crossed various markets
- ☐ Strategy to avoid discounting by newspaper
- ☐ Store level execution: good & bad

## Kroger, Coca-Cola & Kentucky Speedway Partnership

☐ Cross-merchandise as much as possible away from newspaper display

Cross-Merchandising @pre-checkout





@Coke Aisle





## Pacific Daily News (Guam): Serving Up Combo Sales



- Wendy's local breakfast platters and the Pacific Daily News for \$3.85.
- Daily sales at 258 per day (4 locations).
- Sunday Sales averaging 293 sales.





## Community Outreach Promotional Model



#### One Meal Campaign

- Meal donated for every Sunday copy sold
- ☐ Side panels on displays used to promote program
- Multiple positioning points
- Sunday Extended Sales
- Promotional campaign: ROP ads, social media, signage at the Food Banks and in stores with rolling donation totals, flyers, cashier buttons, etc.







# Asbury Park (NJ) & Dunkin Donuts Promotion:

- Pink Donut Promotion runs during Breast Cancer Month
- Portion of sale donated to the Susan G.
   Komen Foundation
- Attract restaurants that don't normally sell
- ROP ads
- Temporary displays & POS Extended sales at the non-permanent locations through Thanksgiving



#### 7-11 & Sacramento Bee Promotion

Feb 10 – Mar 9, 2014

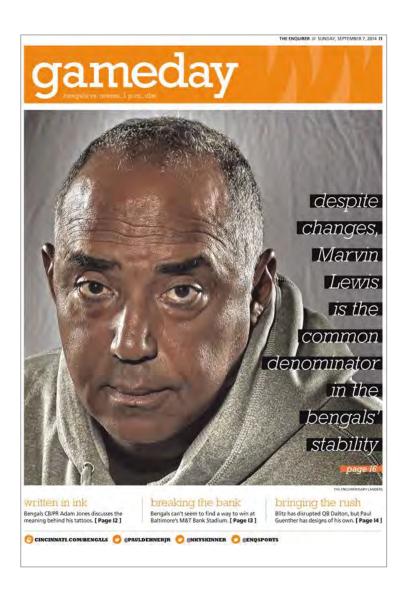
- ☐ Daily and Sunday promotion
- Merchandising plan included: instore posters, POS stack cards, decal for dairy cooler, table tent for coffee, buttons for cashier
- New or additional displays were provided
- ☐ Sales were up 7.2% on Sunday; rest of market was down 2.8%.



#### The Bee with a Small Coffee



#### Sports Content & Promo Marketing: gameday



Produced and distributed each Sunday during regular season as a stand-alone section

In-store POP





### Promoting more SUNDAY value!

#### Collaboration with USA WEEKEND

Pushing offers via POP, social media



### Coupons, Coupons & More Coupons





#### • Extensive Promo Campaign

- In-store POP
- Social Media
- Stik-it-notes
- Text messaging
- Email blasts
- Masthead promo
- Bellybands
- ROP
- Online banners
- Electronic billboard
- Radio



## Extended Sunday Sales – MISS ME?

 Retailer promotion strategy to maintain prime positioning

 Promote heavily via in-store signage, ROP ads, masthead, online banners, display

units



#### Marketing Material

ATTENTION STORE MANAGERS		
Sunday E Sales P	xtended rogram	Daily Record  Condition of the Condition
How it works  All stores will leave copies of the bottom of the newspaper rack for The papers will remain on the rac that time, please pull any remain from the Sunday extended sales co following week. The Daily Record week to ensure there is a sufficient able for sale and provide POP in program to your customers. The I provide an advertisement in the the Sunday paper is available at a	Sunday paper on the sale during the week. It would be standay. At ng copies. Any returns pipes will be returned the will adjust draws each number of copies avail-naterial amouncing the Daily Record will also paper amouncing that	Why participate? his is a tested program that provides additional traffic oyour store during the week.  Sustomers may have been away over the weekend and hissed the Sunday paper. These customers are looking for oupon savings each week and the outstanding sections hat the Daily Record provides each and every week.
Sign up today! Fill out your information below and Store name		No, I'm not interested. But I would like to speak with someone about a Daily Record display rack.  Reason
Address		
Account number Store phone number		
Account number		
Account number Store phone number	ogram or to add a Daily Record	
Account number  Store phone number  Store manager name  For more information about this pro	ogram or to add a Daily Record	Daily Record

#### Extended Sunday Sales: MISS ME?

#### **Masthead Promotion**



#### **Billboard messaging**



#### ROP Ad

Draft registration to become co-ed?

Recent poll finds little support for conscription, let alone for women to be added to mix

WASDINGTON san on women in combat has opened the door for a change in the military draft—currently U.S. law compels only men be-tween age 18 and 25 to reg-ister, according to logal experts and military his-torians.

Never before has the nto military service.

It is only constitutional

register men for a draft, the Supreme Court ruled more than three decades ago, because the reason for registration is o create a pool of poten ial combat troops should national emergency de-nand a rapid increase in

the size of the military.
Women were excluded from serving in battle-field jobs, so there was no eason to register them or possible conscription the armed forces, the

fantry, armor, artillery and special operations jobs are open to female volunteers who can meet the physical require-ments, it will be difficult for anyone to make a per-suasive argument that spukeswoman Rep. How-women should continue to be exempt from registra-tion, said Dame Mazur, a. law professor at the Uni-versity of Florida and a farmer Air Farce officer. "They're going to have

to show that excluding women from the draft actually improves military readiness," Mazur said. "I just don't see how you can make that argument Groups that backed the end of the ban on women

n combat also support in cluding women in draft registration as a matter of basic citizenship. Women should have

as men, said Greg Jacob, a former Marine Corps offi-cer and policy director for the Service Women's Action Network. "We see registration as another step forward in terms of equality and fairness," Ja-

The chairman of the Senate Armed Services Committee, Sen. Carl Levin, D-Mich., supports draft registration for women, according to his Calif, who heads the House Armed Services

up his mind. McKeon said rhrough a spokesmen that he's awaiting a Defense Department report due in the coming weeks that will assess the legal im-pact of lifting the ban of women in combat on draft resistration

A draft would be enor-mously unpopular, a new poll by Quimipiac University found that Ameri can voters firmly oppose a return to conscription. Also, adding women to the women snouse nave the same civic obligations as men, said Greg Jacob, a former Marine Corps officer and policy director for the same through t

The U.S. military has been an all-volunteer force for the past 40 years

piac poll. But the survey of 1,772 registered voters found them conflicted

over mandated military service for women. to serve in group, combat roles by a 75-25 margin, according to the Quinni-

On the question of reestablishing a military draft, male and female voters said they were op-posed, 65-28, according to

called, however, men backed the conscription of women as well as mes, by \$9-36, rhe poll said. But 48 percent of the women surveyed said they did not want women to be draft



C Everett Koop, the former surgeon general who brought frank talk about AIDS into American homes, has died at his home in Hanover, V.H., officials at the Geisel school of Medicine at Dartmouth anno Monday, He was 96, announced Koop, a pediatric sur

eon with a conservative contation and a distinct luring the Reagan ad unistration and the early

ministration and the early munths of the administra-tion of George H.W. Bush. "Dr. Koop will be re-membered for his colossal contributions to the health and well-being of patients and communities n the U.S. and around the orld," said a statement cleased by Chip Souba, lean of the Geisel School f Medicine and Joseph Donnell, senior scholar

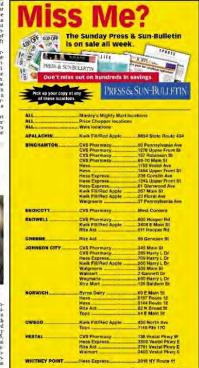


Former U.S. Surgeon General Dr. C. Everett Koop testilles in 2002 in Concord, N.H. ass crossess

Campaign from World War I to the Internet." He was one of the most high-profile surgeons general, before or since, she says.

Charles Everett Koop was born in Brooklyn on Oct. 14, 1916. He briefly played football at Dartmouth College, according

an and author of "Condom to a biography posted on-Nation: The US Govern-line by the National Li-ment's Sex. Education brary of Medicine. An early of Medicine. An early fascination with medicine eventually led him to Cornell University Medical College. In 1945, he became first surgeon in chief at Children's Hos-pital of Philadelphia, a po-sition he held until his ap-



## Driving Visibility, Engagement & Purchase

- ☐ Effective POS signage at point of decision-making
  - □Communicate value



- ☐ Use retailer promotions as strategy to secure long-term merchandising objectives
- ☐ Solution-focused displays
- ☐ Keep product neat and in stock
- Utilize other promotional vehicles to support merchandising
  - ☐ Social media, online, ROP, retailers' promo channels, etc

#### Retailer Partnerships & Long-Term Merchandising



- ☐ Tie promotional commitments to long-term display / merchandising strategy
- ☐ Push retailers to promote on their social media vehicles, loyalty cards, etc.

- ☐ Display Positioning Goal: Daily vs Sunday
  - ☐ Impulse vs. destination
  - ☐ Multiple points of sales
  - ☐ Utilize merchandisers based on market buying patterns
- Use space on displays to provide promotional benefits for retailer



## Questions?

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